How Do I Get Support at PublishPress?

Getting Started · https://publishpress.com/knowledge-base/support-at-publishpress/

We have a variety of support options for everyone here at PublishPress.

Support for PublishPress members

Thank you! You make the development of PublishPress possible. You will enjoy our fastest support.

- Click here to create a new support ticket. (non-members will see a blank page).

Support for non-members

If you are not a PublishPress member, please post in the WordPress.org “Support” area. Use this option if you are not a member and do not need support that is fast or specific to your site. Questions may be answered within several days.

- Click here to find non-member support areas.

Bug reports

If you have found a bug in the code of our plugins and want to report it, please use our Github account and follow the submission guidelines. Please note that this option is for genuine bugs that can be reproduced on other sites. This is not for support questions about your site.

Click here to open a Github issue.

Security reports

We do our best at PublishPress to solve all security issues. We aim to develop, test, release and announce patches as quickly as possible after issues have been discovered.

Click here for details on sending a security report.