The Tag Groups Plugin Just Shows an Empty Space

Troubleshooting · https://publishpress.com/knowledge-base/instead-of-the-tag-cloud-the-page-just-renders-an-empty-space/

If you see an empty space when trying to load a tag cloud, this is usually the result of a JavaScript error on that page.

This can be caused by any active plugin or theme on your site. It might also happens if you use a very unusual location for the tag cloud, for example in a menu or inside another widget.

Please try the following step to debug the error::

- Check if you use plugins that minimize or combine JavaScript (Autoptimize, Total Cache and others). Make sure that jQuery is loaded early or even excluded from the processed JavaScript libraries. Turn off all processing of JavaScript, clear the cache and reload the page.
- Open the Console in your browser, reload the page and check for error messages that give a hint about where the error was caused.
- Disable other plugins and check, if the tag cloud now renders correctly. If yes, enable the plugins again one-by-one and keep reloading the page in order to find out where it breaks.
- Disabe off the delay for revealing the tag cloud. In the Gutenberg block you find a setting under Tabs or Panels where you can turn off the delay. In the shortcode you add the parameter delay=0. Example for a shortcode:

```
[tag_groups_cloud ... delay=0]
```